



# Vulnerable Adult Orientation

**1. The purpose of the Vulnerable Adult Act is to:**

- A. Require reporting of suspected maltreatment by certain caregivers
- B. Encourage voluntary reporting of suspected maltreatment
- C. Establish procedures for an investigation
- D. Establish penalties for maltreatment
- E. All of the above

**2. A Vulnerable Adult is a person who:**

- A. Is age 18 or older
- B. Lives or receives services through a facility licensed by the Department of Human Services
- C. Is unable to provide for his or her own care or to protect his or herself from maltreatment
- D. Is receiving personal care attendant services through a licensed home care provider
- E. All of the above

**3. List the three categories of "Maltreatment":**

- A. \_\_\_\_\_
- B. \_\_\_\_\_
- C. \_\_\_\_\_

**4. List three forms of "Abuse":**

- A. \_\_\_\_\_
- B. \_\_\_\_\_
- C. \_\_\_\_\_

**5. List three forms of "Neglect":**

- A. \_\_\_\_\_
- B. \_\_\_\_\_
- C. \_\_\_\_\_

## True or False:

- \_\_\_\_\_ 1. *Hitting, slapping kicking, pinching, and corporal punishment are all identified as forms of abuse in the Vulnerable Adult Act.*
- \_\_\_\_\_ 2. Threatening, humiliating, harassing, derogatory language that is oral, written or gestured are considered abuse under this Act.
- \_\_\_\_\_ 3. Forcing a vulnerable adult against his/her will to be separated from other persons is a form of deprivation and is considered abuse.
- \_\_\_\_\_ 4. Consensual sexual contact between a facility staff person and a vulnerable adult may be viewed as abuse.
- \_\_\_\_\_ 5. It is considered abuse if the vulnerable adult depends upon his or her own spiritual means of healing and the caregivers have not intervened.
- \_\_\_\_\_ 6. It is considered abuse if the vulnerable adult or person in authority refuses medical treatment and the service provider does not over-ride this decision.
- \_\_\_\_\_ 7. It is acceptable for a service provider to be authorized to use a vulnerable adult's financial resources to provide food and clothing for the vulnerable adult.
- \_\_\_\_\_ 8. Any employee or person providing services in an ICF/MR, DD Waiver site, DT&H, SILS, or another similar program is a mandated reporter.
- \_\_\_\_\_ 9. Anyone can call in a report of maltreatment to the common entry point even if the facility has an internal reporting system.
- \_\_\_\_\_ 10. A mandated reporter should not call in a report until s/he is sure that there has been some form of maltreatment.
- \_\_\_\_\_ 11. Reports are to be made "immediately" which means within 1 day or 24 hours.
- \_\_\_\_\_ 12. Reports can be made within a facility if they have an internal reporting procedure.
- \_\_\_\_\_ 13. Reporters are protected from retaliation by a facility and persons if they report in good faith.
- \_\_\_\_\_ 14. Once a report has been made to the Common Entry Point, they make a determination about the risks to the vulnerable adult and whether or not to refer the report on for investigation.
- \_\_\_\_\_ 15. Adult Protection is the primary agency to conduct the investigation if a crime has been committed.
- \_\_\_\_\_ 16. If the reporter wants to receive notice of the initial and final disposition of the report, the reporter should indicate this at the time that they call in the report.

- \_\_\_\_\_ 17. The facility should conduct its own investigation of the incident and focus on determining whether or not its own policies and procedures were violated.
- \_\_\_\_\_ 18. The outcome of the investigation done by the Department of Human Services or the lead agency is public information though it must protect the names of the vulnerable adult, the reporter and private information.
- \_\_\_\_\_ 19. An individual or agency that disagrees with the outcome cannot appeal.
- \_\_\_\_\_ 20. A facility's internal reporting procedure must identify a primary and secondary person or position to whom reports may be made.
- \_\_\_\_\_ 21. A facility abuse prevention plan must include an assessment of the population being served, staff training needs, the facility and the environment of the program.
- \_\_\_\_\_ 22. The individual abuse prevention plans must include an assessment of risk in the areas of abuse and self-abuse and what will be done to minimize the risks.
- \_\_\_\_\_ 23. Orientation to the company's policies and reporting procedures is required for both staff and vulnerable adults.
- \_\_\_\_\_ 24. It is better not to report if you are not sure whether or not there is really some form of maltreatment.
- \_\_\_\_\_ 25. A person or facility that intentionally makes a false report is liable for any actual damages suffered by that report, attorney's fees, and punitive damages.

**Multiple Choice:**

1. A person returns from a home visit and her conversation gives you reason to believe that a family member touched her in an inappropriate sexual manner. This person has a history of having an active fantasy life and the family is very influential in your program.
  - A. Report this to your supervisor
  - B. Request an immediate medical exam
  - C. Call the Common Entry Point
  - D. A and/or C
  
2. You are brushing someone's teeth and they bite you.
  - A. Slap or pinch the person to distract them so they release the bite.
  - B. Push your hand harder into the bite to get them to release.
  - C. Jerk your hand away.
  - D. Ask them to let go.
  - E. B and/or D

3. Horace was watching a breaking news story about the snowstorm that was moving into the area and did not notice Paul leave for work without his hat and gloves. When Paul arrived at work his hands were frostbitten. The staff from his work site has called Horace's Supervisor.
  - A. The work staff will call this into the Common Entry Point after seeking medical attention
  - B. There is a likelihood that the licensing authorities will investigate
  - C. Horace's supervisor will begin an internal investigation
  - D. All of the above
  
4. Thad has told you he has a new friend that meets him at the bus stop. Thad says they have a cup of coffee together in exchange for his check. He is very excited about his new friend.
  - A. Thad can spend his money however he chooses
  - B. You should call the police
  - C. You should call the CEP
  - D. You should call your supervisor
  - E. B, C, and D

I have completed this training module and discussed the material with my supervisor.

\_\_\_\_\_  
Employee

\_\_\_\_\_  
Date

\_\_\_\_\_  
Supervisor

\_\_\_\_\_  
Date

**\*\*Please return the completed and signed test to PICs.**